

Scope

Reliance Hexham are a risk mitigation solution provider. Specialising in the design, manufacture, overhaul, and testing of equipment/machinery for use in a range of industries, including the mining and aluminium/steel processing, we offer a complete engineering solution.

Our activities include:

- Mechanical design of a broad range of products including, but not limited to, specialised lifting, hoisting & haulage equipment.
- Manufacture of equipment through profiling, heat treatment, forging & machining of steel products.
- Non Destructive Testing of supplementary components from above mentioned activities.
- On-site training, training packages relating to slope haulage, hoisting equipment, couplings & drawbars.

Commitment

We endeavour to provide our customers with the products and services of the highest quality that are safe and fit for purpose.

To achieve this aim, we have established an integrated management system that is based on the requirements of ISO 9001, ISO 14001, ISO 45001, ISO 27001 & ISO/IEC 17025.

Our commitment to comply with requirements of these standards & to continually improve the effectiveness of our management system, good professional practice & quality of our testing in servicing our customers will ensure sustained profitable growth.

Accountability

The management & employees at Reliance Hexham are expected & encouraged to strive for excellence in both our product quality & customer service.

Our personnel concerned with testing activities are required to familiarise themselves with our policies & procedures within their work & always conduct these tests according to stated methods & customer's requirements.

Goal & Objectives

To ensure all Reliance Hexham personnel are fully competent to carry out their assigned task(s).

Continually improve our services provided to our customers, through the use of this Quality Policy, quality objectives, performance evaluation including audit results and corrective actions.

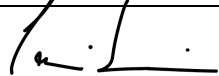
To comply as a minimum with all applicable statutory and regulatory requirements.

The management goals & objectives are developed and monitored during Management Review meetings.

This policy forms part of our **Induction Manual** and is communicated to our employees during the induction process.

This policy will be reviewed during the **Management Review** meetings, at a minimum frequency of once per year.

Approved by:

Ian Tresidder	Managing Director		Date: 30/9/2020
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Employee Acknowledgement and agreement

I acknowledge receiving the Reliance Hexham Pty Limited POL017 Quality Policy.

I confirm that I understand the information contained in these documents and agree to comply with the terms of the policy and processes.

Please initial in the bottom right hand corner of all pages as evidence of your review and acceptance.

Name		Date:
Signature		