



Reliance Hexham specialises in the manufacture, overhaul and repair of equipment and machinery for use in the mining, aluminium and steel processing industries. We manufacture, repair and certify lifting equipment, chains, shackles, attachments, fork tines, QDS, couplings and drawbars among many other products.

The management system for Reliance Hexham conforms to the requirements of ISO 9001, ISO45001 and ISO/IEC 17025 in respect to the following activities:

- The manufacture, overhaul repair and design of equipment for use in the mining, aluminium and steel processing industries. Services include metal fabrication, profiling, blacksmithing, fitting and turning, and heat treatment.
- Non-Destructive and Mechanical Testing is carried out in accordance to the accredited **NATA Scope** of Laboratory activities.

The company is committed to proactively:

- Conduct business in such a manner that, as a minimum, ensures compliance with all applicable (current and anticipated) statutory and regulatory requirements.
- Reducing waste, minimising risks and impacts in all processes and continually improve our product design development, differentiated product and service offerings to secure and sustain business by industry leading customer focus and satisfaction.
- Setting objectives and targets that are monitored regularly to assess improvements in Quality, Safety and Environmental performance.
- Ensure the health, safety and welfare of our employees, customers and any other persons that could potentially be harmed by our business activities, products and operations.
- Provide a safe and healthy place of work, maintaining plant, equipment and machinery, ensuring safe storage and use of hazardous substances which are used for routine work.
- Consult with employees through the HSEQ, Production and/or Management Meetings on our quality, health and safety and environmental objectives and targets.
- Ensure managers and all employees understand their role and responsibilities, and lead a culture of health and safety, environmental and quality in the business.
- Monitor the service, we provide to our customers through feedback and audits.
- Assess the hazards and risks associated with our core processes and implementing control measures to ensure, so far as is reasonably practicable Reliance Hexham meet the needs and expectations of our customers and other interested parties and strive for zero injuries.
- Ensure all employees are made aware of and understand the Integrated Management System (IMS) policy, procedures and supporting documentation, through training and provision of information.

This policy is communicated to all employees and persons working for or on behalf of Reliance Hexham and will be made available to all interested parties and is reviewed periodically to take account of applicable local, statutory, regulatory and customer requirements and any changes in work activity.

Signed:

Ian Tresidder
Managing Director
20th February 2024